

CHAMPAIGN TRANSIT SYSTEM FARES

\$2.00 base charge anywhere in the city of Urbana, CTS then has the County divided into (3) three zones based on distance from Urbana. For your exact fare to and from your residence, please call the CTS office.

Elderly passengers (65 and over) and persons with disabilities may ride at half fare.

Fare assistance under human service TITLE XX and TITLE III is available to those who may qualify. For more information call the transit office.

- Personal Care Assistants for the elderly and disabled needing assistance - no charge
- Children age six (6) and under – 50¢
Children 7 - 17 years of age \$1.00
- **TOKENS AVAILABLE** at cost of \$20.00 for twenty (20) tokens.
- **TICKETS AVAILABLE** at cost of \$20.00 for twenty (20) rides. w/ 21st ride free in county.

OUT-OF-COUNTY FARE RATES

(Round Trip from Urbana - Medical Only)

TO:	RATES
Bellefontaine	\$15.00
Columbus	28.50
Dayton	27.00
London	17.00
Marysville	17.00
Piqua	18.00
Sidney	18.00
Springfield	15.00
Troy	18.00
Vandalia	23.00
West Liberty	12.00

All out-of-county rates may be slightly higher for residents outside of Urbana.

SYSTEM HOLIDAYS

New Year's Day
Martin Luther King Day
President's Day
Memorial Day
Independence Day
Labor Day
Columbus Day
Veterans Day
Thanksgiving Day
Christmas Day

*Service Until Noon On
Limited Service NY Eve & Christmas Eve
When a holiday falls on Saturday, it
shall be observed on the preceding Friday.
When a holiday falls on Sunday,
it shall be observed on the following Monday.*

For comments, complaints, and suggestions (including Title VI & ADA complaints), please contact or visit:

Transit Director, Champaign Transit System
1512 S. US Highway 68, Suite K100
Urbana, Ohio 43078
(937)-653-8777
www.co.champaign.oh.us

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This brochure can be made available in alternative formats.

CHAMPAIGN Transit System

CONVENIENT, LOW COST
TRANSPORTATION
FOR THE
ENTIRE GENERAL PUBLIC
OF
CHAMPAIGN COUNTY
REGARDLESS OF
AGE/RACE/INCOME



(937) 653-8747 (TRIP)

Ohio Relay Service 1-800-750-0750

Ask to be connected to 653-8747

Champaign Transit System
is a service of the Champaign County
Board of Commissioners

This service is funded in part from the Federal Transit Administration, the Ohio Department of Transportation and the Champaign County Board of Commissioners Champaign Transit Complies with Title VI and Civil Rights Laws and Regulations Title VI of the Civil Rights Act of 1964, 42 U.S.C. & 2000d et. seq.

MISSION STATEMENT

The mission of the Champaign Transit is to provide safe & reliable transportation to ALL citizens of Champaign County who are in need of mobility to health care, public services, shopping, jobs and any other transportation needs.

CTS provides demand response service origin to destination. Service is offered to the residents of Champaign County regardless of age or income status, including those persons who use wheelchairs or other mobility devices. CTS is not an emergency transportation service. Clients requesting emergency needs, or those requiring transportation in a reclining position will be referred to the local Emergency Medical Services (EMS).

SERVICE IS AVAILABLE

Monday thru Friday, 8:00 a.m. – 5:00 p.m.
Office Hours: 7:00 a.m. – 5:30 p.m.
The CTS is closed on the holidays shown on back of brochure.

GENERAL SERVICE

General service is limited to the confines of the boundaries of Champaign County. Medical appointments within a 50-mile radius of Urbana are available.

TO CALL FOR A RIDE...

Dial 653-8747 a minimum of 48 hours in advance to schedule a trip in county. Limited same-day appointments “may” be available. For best assurance of scheduling your out-of-county trips (Medical Only) call a minimum of two weeks in advance. Hearing impaired passengers can reach CTS by dialing the Ohio Relay Service at 1-800-750-0750 and asking to be connected with 653-8747.



COST

Cost of your trip will vary because of several factors such as age, disability, or distance. CTS offers **half fare rates for elderly and disabled persons**. Some trips may be provided for you at no cost through Social Service **TITLE XX** or **TITLE III** entitlement programs for those who may qualify. Contact the transit office for more information and exact rates.

PICKUP TIME

Pickup time for CTS operations is a plus or minus 15-minute schedule. A passenger is to be ready at least 15 minutes **AHEAD** of the scheduled pickup time, but our vehicles may arrive 15 minutes **AFTER** the scheduled time. This allows for a 30-minute “operating window”. Passengers should wait where they can observe the vehicle’s arrival.

PASSENGER ASSISTANCE

Origin to destination’s service where in drivers are permitted to assist passengers from the threshold of a structure until boarded and visa versa for exiting. Persons using mobility devices must have ramps clear of hazards (snow - ice) and at an angle not to put drivers at risk. Drivers will not be asked to provide assistance if there is more than one step (curb) to be maneuvered.

MOBILITY AID SECUREMENT/SEATBELTS

CTS’s policy is that all passengers wear seatbelts, unless medical reasons are provided. All wheelchairs/scooters are to be secured with a four-point tie-down, and secured with a seatbelt.

TRANSPORTATION OF CHILDREN

Transportation of children (under the age or 18), must be arranged by the parent or guardian. All children age 10 and under must be accompanied by an adult. Ohio law requires children between the ages of 4 and 15 to be properly restrained by either a child seat, booster seat, or safety seat any time they are being transported by a motor vehicle. The child must be properly secured in accordance with the manufacturer’s instructions in a child restraint system that meets federal motor vehicle safety standards. Parents must supply the child restraint seat and ensure the child is properly secured.

Ohio Child Restraint Requirements

Age/Weight/Height	Appropriate Restraint
Birth to at least age 1 (or 20 pounds)	infant only/rear-facing or convertible seat rear facing
Age 1 (or at least 20 pounds) to age 4 (or 40 pounds)	convertible seat forward facing or forward facing seat
Age 5 (or 40 pounds) to age 8 (or under 4’9”)	booster seat
Age 8 to age 15	booster seat or shoulder/lap seat belt

PACKAGES

Packages must be carried by the passenger if physically capable to do so. No more than four (4) items (e.g., grocery bag, container of soda, bag of potatoes, etc.) will be allowed on any one trip. Only small sized packages that are not obstructive to other customers may be transported. Approximate weight of any one item shall not exceed fifteen (15) pounds. All items over the four (4) item limit will be charged \$1.50 per item. Personal Care attendants are expected to carry items for their friend/family member - not the CTS driver.

ACCIDENTS, ILLNESS or INJURY

In the event of accidents, illness or injury follow the instructions of the CTS driver.

CANCELLATION POLICY

A cancellation is when a client calls the dispatch office at least two (2) hours before their scheduled pick up. Four (4) cancellations in any thirty day period will result in denial of service for two weeks.

NO SHOW POLICY

No shows cause delays and denial of service to other passengers. A **No-Show** is when a passenger does not cancel (2) hours prior to their scheduled pickup time or does not appear at scheduled time at the point of pick-up. 1st no-show - verbal warning. 2nd no-show in a 30 day period-written notice and 2 weeks off van.

PASSENGER BEHAVIOR

Passenger behavior expectations are as follows, and are not all-inclusive. *No smoking, eating, or consuming beverages while inside CTS vehicle, unless medically necessary. *No disorderly conduct * No abusive language to any CTS employees or to other riders *No illegal, violent or seriously disruptive behavior *No willful damage to county property *No illegal weapons or firearms. Transportation of animals is not permitted; unless it is a service animal.

BAD WEATHER POLICY

In the case of adverse weather conditions, listen to your local radio station WHKO(99.1), or WPKO(98.3), or check their websites for details concerning travel with the Champaign Transit System.